

Kindness in Action Program

your values at work

Looking for ways to improve employee wellbeing, your safety culture and promote a kind workplace culture?

Support your team today



Unique, creative and engaging learning resources.



Embed values in action and celebrate key healthcare dates throughout the year.



Communications assets in each pack to support internal engagement.



All the work done for you - you just have to share it!

Includes all staff access to Gathering of Kindness online and DIY Gathering of Kindness resource kits

Cost

S < 1 000 staff = \$9,700 + GST
M < 5 000 staff = \$14,500 + GST
L < 10 000+ staff = \$17,500 + GST

Negotiable for smaller teams

How does the pack benefit organisations?

- **Our resources are fit-for-purpose:** Our learning tools are designed to address key industry challenges and opportunities, paired with meaningful acknowledgment and celebration of core events on the healthcare calendar.
- **Our resources are accessible and impactful:** We know how busy your staff are. We've designed engaging, practical, bite-sized learning tools for busy teams. When used regularly across the year, staff will begin to understand, own, and embed positive values in action.
- **Support your teams to tap into and empower their expertise:** Our learning tools are self-guided resources designed to support teams and individuals to reflect on, discuss and highlight best practice behaviours and attributes which support purpose, connection, productivity, safety, quality, and well-being at work.
- **Our resources work with your existing commitments and resources:** Our resources aim to support you with your People Matters, Compact, Statement of Priorities and organisational values, and to integrate with existing team meetings, training and support avenues available (such as EAP, Peer support services, wellbeing, values, and learning and development programs).

What's included? A range of resources aligned with:

- Patient Safety Awareness Week
- Patient/Human Experience Week
- World Day for Safety and Health at Work
- Crazy Socks for Docs Day
- International Nurses Day
- World Patient Safety Day
- What Matters to You Day
- World Mental Health Day
- Aged Care Employee Day
- World Kindness Week
 - (Daily presentations + DIY Gathering of Kindness Kit)

“The resources you provided were phenomenal. I have never seen the doctors so engaged in our culture change offerings.”

Lisa Rashleigh, Manager Corporate Education and Systems, Bendigo Health

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Reframing
quality
and safety

A healthcare movement *with* a difference, *making* a difference

The **Gathering of Kindness** is a movement focused on bringing together all of the voices in healthcare, to be change agents who envision and work towards a kinder, safer, and better healthcare system for all.

Our annual **Gathering of Kindness** event addresses the interlinked issues of workplace wellbeing, quality and safety, and human experience, and has grown to become a key experience in the Australian healthcare calendar.

The success and profound impact of our annual event inspired us to create our subscription-based **Kindness in Action** resource kits, to offer bite-sized and consistent learning opportunities for teams and organisations to embed values in action across the year, not just in World Kindness Week.

These resource kits are carefully curated to provide valuable insights and tools to help embed kindness and change into healthcare practices, with bite-sized learning activities and practical actions.



We know
kindness works

The 'WHY' is clear - there is strong and growing evidence that kindness in healthcare improves:

- Communication and teamwork
- Leadership and organisational culture
- Staff engagement and satisfaction
- Patient centred care
- Continuous improvement and learning
- Psychological safety
- Patient safety
- Employee wellbeing

The 'HOW' can sometimes feel less clear. No one goes to work planning to be unkind. The 'human stuff' can, at times, feel complex and 'too hard'. We support you to see real change by making the 'How to' clear, practical, evidence-based and engaging for your staff.

