



**9.00am** **Melbourne Youth Orchestra**  
Featuring Hush Music



**9.30am** **Kindness - A Movement**  
Dr Donald Berwick  
& Professor Catherine Crock AM

Two world leaders in healthcare reform discuss the impulse behind, importance and impact of this work.



**9.50am** **Not just a theory**  
Duncan Brown

Duncan is a father and culture change expert whose tragic personal loss drives him to share powerful insights for change.



**10.05am** **Hush Health Play - Hear Me**  
By Alan Hoppood AM & Catherine Crock AM



**10.45am** **Civility Saves Lives**  
Dr Chris Turner

How do positive communication, behaviour and teamwork support retention and higher functioning and happier workforces?



**11.15am** **MORNING TEA**

**11.45am** **Panel: Reframing Quality & Safety**

Hosted by Dr Chris Turner

Tina Janamian, CEO Care Opinion

Dr Samir Heble, Director of Psychiatry WA Country Health Service

Goran Henriks, Chief Executive of Learning and Innovation at The Qulturum in the County Council of Jönköping, Sweden

Duncan Brown, NSW Health consumer advocate



**12.30pm** **Dignity**  
Gwenda (Pinky) Darling and Maria Berry

Meet the 'rockstar' of the dementia world and an aged care warrior as they redefine aging and dignity.



**12.45pm** **Metaphor Magic**  
Dr Hilton Koppe

A light-hearted experiential writing session to facilitate the transformation of challenging relationships into creative brilliance.



**1.15pm** **LUNCH**

Join in and contribute to our collaborative Artwork with Aunty Rochelle Patten.



With sincere thanks to our partner organisations:

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**2.15pm Seeking Solace**  
Nat Bartsch - pianist and composer

Hear more about the making of Hush's 21st Album and what it meant to its makers.



**2.25pm Kindfulness co-lab**  
Dr Andy Phillips

Join Andy to brainstorm ways in which we might co-create a practical new offering to embed kindness in healthcare.



**3.05pm What Matters to you?**  
Uncle Alan Parsons & Arthur Demetriou

Alan and Arthur share a common ability to transform their extensive healthcare experiences into opportunities to spread kindness and share wisdom.



**3.35pm Piano Solace**  
Nat Bartsch



**3.40pm AFTERNOON TEA**

**4.10pm The Culture of Medicine**  
Dr Jillann Farmer and Sharee Johnson

An exclusive update on a national culture change project and actions in support of a healthy culture and thriving practitioners.



**4.40pm Deep Listening in Health**  
Dr Arnagretta Hunter & Professor Kim Cunio

A creative immersion with a cardiologist and music leader who hears and sees things differently.



**5.10pm Piano Solace**  
Nat Bartsch

**5.15pm Wrap**

**5.30pm Concludes**

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